

**BELF
Competence**

BELF speakers need to possess accommodation skills, listening skills, an ability to understand different 'Englishes', and overall, tolerance towards different communication styles."

Kankaanranta & Louhiala-Salminen (2013, 27)

"BELF competence calls for clarity and accuracy of content (rather than linguistic correctness) and knowledge of business-specific vocabulary and genre conventions (rather than only "general" English). In addition, because BELF interactions take place with nonnative speakers (NNSs) from a variety of cultural backgrounds, the relational orientation is perceived as integral for BELF competence."

Kankaanranta & Planken (2010, 380)

"Research has shown that Communication Strategies are one of the main tools employed by ELF users to reach common understanding and effectiveness in communication, with participants cooperatively and jointly constructing meaning through several pragmatic moves. In English as a Business Lingua Franca (BELF) in particular, Communication Strategies aimed at enhancing explicitness and checking comprehension, such as requests for clarification and repetition, or paraphrasing and reformulation, are seen as an essential skill, together with business know-how, clarity of message and explicitness."

Vettorel (2020, 133)

Most BELF research so far has pointed to a general awareness that content and clarity are more important than form and 'correctness' in relation to an ENL model."

Cogo (2016, 367)

When professionals communicate in English as a Lingua Franca (ELF) their main aim is not to display their language ability, or to improve their proficiency, but to deal with their business, to carry on with their professional practice. Language is still an important aspect of their work, but their concern is not with how to sound or speak like native speakers, but with how they can make their communication effective, despite linguistic and socio-cultural differences."

Cogo (2016, 365)

"For my participants, it is not about sounding as native-like as possible, which for some is actually considered counterproductive, but about managing differences, accommodating to difference and being aware of intercultural issues. This means being able to accommodate to different ways of using English and to multilingual aspects of BELF communication, or, in their own words, being able to 'take the risk and make the effort'."

Cogo (2016, 380)

Cogo 2016